

# The Impact of Neoliberal Policies on Social Welfare: Case Studies in Developing Countries

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#### ABSTRACT

This article analyzes the impact of neoliberal policies on social welfare in developing countries, focusing on the implementation of free market principles, privatization, deregulation, and a reduced role of the state in the economy. While these policies aim to improve economic efficiency and growth, this research finds that neoliberal implementation in developing countries often exacerbates social inequality and reduces the poor's access to basic services such as health, education and social protection. The research identifies negative impacts such as public sector privatization that increases costs for low-income earners, deregulation that makes workers more vulnerable to exploitation, and social budget cuts that reduce the quality of services for marginalized groups. Although some countries experienced economic growth as a result of these policies, the unequal distribution of economic benefits led to increased social inequality. This article suggests the need for more inclusive and sustainable economic policies that can mitigate the negative impacts of neoliberalism, as well as strengthen social security and access to basic services in developing countries.

Keywords: Neoliberal Policies, Social Welfare, Social Inequality, Developing Countries, Privatization, Deregulation

#### **INTRODUCTION**

Neoliberal policies have been a major pillar of global economic policy since the late 20th century (Swank 2016). In general, neoliberalism emphasizes on reducing the role of the state in the economy, encouraging free markets, deregulation, and privatization of public sectors as a way to increase economic efficiency and growth. The implementation of neoliberal policies is largely driven by international institutions such as the World Bank, IMF, and World Trade Organization (WTO), which advise developing countries to follow this policy pattern as a condition for receiving economic aid or debt relief (Harvey, 2005). In this context, developing countries are asked to open their markets, reduce social spending, and introduce structural reforms that prioritize economic liberalization.

The implementation of these policies in developing countries often poses a major dilemma between increasing economic growth and equalizing social welfare (Roemer., 2023). On the one hand, neoliberal policies can drive significant economic growth, attract foreign direct investment and create new jobs. However, on the other hand, these policies often have significant negative impacts on people's social welfare, especially the most vulnerable groups. Developing countries implementing neoliberalism face a major challenge in managing widening socio-economic inequality, as these policies tend to benefit wealthier economic groups, while the poor and other vulnerable groups are marginalized (Stiglitz, 2002).



Creative Commons Attribution-ShareAlike 4.0 International License: https://creativecommons.org/licenses/by-sa/4.0/ One of the most significant impacts of neoliberal policies is the privatization of public sectors that were once provided by the state, such as health services, education, and basic infrastructure (Ilcan., 2019). With privatization, these sectors became commodities managed by profit-oriented private parties, resulting in limited access to these services, especially for the poor. The inability of the poor to access public services that were previously subsidized by the government exacerbates social inequality. As a result, low-income communities are often forced to rely on private services that are more expensive and often unaffordable to them (Chang, 2008).

In addition, the implementation of neoliberalism has also resulted in labor market instability. Deregulation in the labor sector facilitates the implementation of low wages and uncertain employment contracts (Wilthagen & Tros., 2024). Workers who previously enjoyed legal protection through labor policies that supported labor rights are now increasingly marginalized by the implementation of labor flexibility that favors large employers. Most workers in developing countries are now forced to work in the informal sector which does not provide adequate social security or employment protection, worsening their quality of life. This uncertainty creates greater social tensions and fuels discontent with neoliberal policies that are perceived to benefit only a few (Harvey, 2005).

Not only in the employment sector, neoliberal policies also have the potential to harm the social sector and social protection. Budget cuts to social welfare programs designed to help the poor and vulnerable often occur as part of fiscal austerity policies demanded by international institutions. This leads to a reduction in the quality and accessibility of social services, further exacerbating existing social inequalities. These policies force states to reduce investments in education, health, housing and social protection, which in turn increases poverty and limits opportunities for young people to obtain a decent education (Prasad, 2006).

In addition, the adoption of neoliberal policies often exacerbates developing countries' dependence on global markets. In an increasingly connected world, developing countries that follow neoliberal policies tend to rely on the export of natural resources or cheap commodity products to drive economic growth. However, this makes developing economies highly vulnerable to international price fluctuations and changing global market conditions. Dependence on global markets also reduces the freedom of countries to formulate economic policies that can protect their domestic interests. As a result, developing countries are often caught at a disadvantage in international trade, further exacerbating economic and social inequality (Steger & Roy, 2010).

However, some developing countries have managed to achieve significant economic growth by implementing neoliberal policies. In some cases, these policies have indeed attracted large foreign investments and accelerated infrastructure development. However, these benefits have not always been felt by all levels of society. The economic growth achieved is often focused on certain sectors, particularly industry and exports, while other sectors more directly related to social welfare, such as education, health and housing, are often neglected. As a result, although the economies of developing countries can grow, inequality betwee8n social groups remains large, even widening (Ritzer, 2011).

It has become increasingly important to study the impact of neoliberal policies on social welfare in developing countries, in order to get a clearer picture of the success or failure of these policies in the socio-economic context. It is important to analyze how neoliberal policies affect overall social welfare, including education equity, health quality and social protection. Given that many developing countries now face great challenges in creating inclusive social systems, this study aims to provide insights into how developing countries can overcome the social inequalities created by neoliberal policies and how they can formulate economic policies that are more equitable for all people (Chang, 2008).

As a follow-up measure, some developing countries have begun to formulate hybrid economic policies that combine free market principles with state intervention in protecting social welfare. This approach aims to mitigate the negative impacts of neoliberal policies by keeping essential sectors, such as education and health, accessible to all levels of society. Countries that have successfully combined neoliberal policies with these social policies provide examples that social welfare can be maintained even within a policy framework that supports free markets (Stiglitz, 2002). Therefore, this research will focus on examining developing countries that adopt neoliberal policies and their impact on social welfare as well as strategies that can be used to improve these conditions.

#### **METHODS**

This research uses a qualitative approach with a literature review method to examine the impact of neoliberal policies on social welfare in developing countries. The qualitative approach was chosen because it allows researchers to explore complex and multidimensional phenomena, as well as understand the socio-economic context in developing countries affected by neoliberal policies. Literature study is an appropriate method because this research aims to review existing theories, analyze previous research findings, and synthesize various views from relevant sources, including academic journals, books, policy reports, and articles that discuss neoliberal implementation in developing countries. The data collection process was carried out by tracing and identifying various literatures related to the research topic, such as previous studies on neoliberalism, social welfare, and case studies in developing countries that have implemented the policy. The data collected included research results from various sources, including scientific articles, books, reports from international institutions, and publications from relevant social organizations. The literature selection process was conducted by considering the relevance, credibility of the sources, and reliability of the data.

The analysis is conducted by organizing and categorizing the information obtained into key emerging themes, such as the impact of privatization, labor market deregulation, and social budget cuts on social welfare in developing countries. In this analysis, the researcher will also synthesize the findings to see the relationship between concepts and explore how neoliberal policies impact social inequality and public welfare. To increase the validity and credibility of the research, data triangulation is conducted by comparing findings from different sources and referring to various viewpoints from experts competent in the fields of economics, public policy, and social welfare. Thus, the results of this study are expected to provide a comprehensive picture of how neoliberal policies affect social welfare in developing countries, as well as identify the challenges and opportunities that exist in designing more inclusive and sustainable economic policies.

Category	Inclusion Criteria
Publication Type	Scientific articles published in Google Scholar, JSTOR,
	ScienceDirect, and other leading academic databases.

#### Table 1. Inclusion Criteria for Literature Review

Journal Specifications Journal Index	Top international journals and national journals related to health, education, and social sciences in the last 6 years Google Scholar, SINTA 1-6, Scopus Q1-NonQ, GARUDA, Crossref, and ICI
Year of Publication	2018-2024
Research Country	Developing countries and internationals with a focus on implementing neoliberal policies.
Variables	The impact of neoliberal policies on social welfare, social inequality and social protection in developing countries.
Field of Science	Economics, Public Policy, Social Welfare, Development Studies and Social Sciences.
Type of Research	Theoretical, Empirical, and Case Studies
Keywords.	Neoliberalism, Social Welfare, Social Inequality, Privatization, Deregulation, Free Market Economy, Social Development.
Subject	Research involving government policies, the impact of the economy on the poor, and social inequality due to neoliberal policies.



Image 1 PRISMA Flow Diagram

#### **RESULTS AND DISCUSSION**

Neoliberal policies implemented in developing countries began to grow rapidly since the 1980s and have significantly changed the global economic paradigm. Neoliberalism, which prioritizes market liberalization, privatization of public sectors, and a reduced role of the state in the economy, aims to maximize economic efficiency and growth. While some developing countries have experienced an increase in gross domestic product (GDP) and foreign direct investment (FDI) as a result of the implementation of these policies, their impact on social welfare and economic inequality is a major concern in contemporary socio-economic discourse.

While neoliberal policies claim to bring economic growth, the reality is often the opposite. Countries that adopt these policies often experience sharpened social inequality, reduced access to basic public services, and increased dependence on international markets. In this section, we will further analyze the impact of neoliberal policies on social welfare, with a focus on public sector privatization, labor market deregulation, social budget cuts, and widening wealth distribution inequality in developing countries.

#### 1. Privatization of the Public Sector: Inequality in Access and Quality of Services

One of the main components of neoliberal policies is the privatization of public sectors that used to be managed by the state, such as education, health, clean water, and energy. The privatization process aims to improve operational efficiency by transferring the management of public services to the private sector, which is considered more competitive. However, experience in many developing countries shows that privatization exacerbates inequalities in access and quality of services.

In countries such as Chile and Brazil, the privatization of the health and education sectors led to poorer quality services for the poor, while the middle and upper classes were better able to access high-quality services. For example, in Chile, after the privatization of the pension and health systems, the poor's access to quality health services was severely limited due to the high costs that individuals had to bear. Despite claims that privatization increases efficiency and lowers costs, Bhagwati (2004) emphasizes that its impact more often leads to the removal of access for low-income groups who cannot pay the privatization costs. Ultimately, this policy exacerbates social inequality and widens the gap between rich and poor.

Privatization of the water sector has also increased the economic burden on the poor. For example, in countries such as Bolivia and Afghanistan, water privatization leads to increased water tariffs that the poor cannot afford. As described by Stiglitz (2002) in *Globalization and Its Discontents*, this policy creates a pattern where vital sectors that should be provided for the public good instead become commodities sold for private profit, further exacerbating social injustice.

# 2. Labor Market Deregulation: Weakening Worker Protection and Strengthening the Informal Sector

Labor market deregulation, an integral part of neoliberal policies, aims to create a more flexible labor market by reducing regulations governing workers' rights. The shortterm goal of deregulation is to lower production costs and accelerate the process of job creation. However, in practice, deregulation often creates uncertainty for workers and worsens the quality of employment in developing countries.

Sachs (2005) in *The End of Poverty* emphasizes that deregulation in developing countries often leads to a decline in working standards that worsens workers' welfare. In countries such as India and Mexico, deregulation worsens the situation of workers in the

informal sector who do not have adequate social security, health benefits or legal protection. Informal workers in these sectors are often trapped in unstable jobs, with low wages and without basic rights such as pensions or health insurance. This phenomenon leads to increased inequality between formal and informal workers, and creates a marginalized class of workers, who find it increasingly difficult to escape poverty.

Deregulation has also triggered an increase in structural unemployment, meaning an increase in the number of people who are unable to find decent work despite labor demand in the market. This is closely linked to reductions in minimum wage protections and regulations governing working time, which end up disadvantaging groups of lowskilled workers or those working in the informal sector.

#### 3. Social Budget Cuts: Decreased Quality of Life for Marginalized Communities

Social budget cuts are one of the direct consequences of neoliberal fiscal policies, which prioritize reducing government spending on social programs and place more emphasis on reducing budget deficits. In many cases, this leads to a reduction in government spending on education, health and social protection, which adversely affects the poor and marginalized groups.

Studies conducted by Stiglitz (2002) reveal that developing countries that adopt neoliberal policies often reduce budgets for social programs such as education and health, citing efficiency and fiscal burden reduction. However, the impact is devastating for the poor who depend on government services to fulfill their basic needs. For example, in a country like Indonesia, budget cuts to the education and health sectors have led to disparities in the quality of education and health services between urban and rural areas, as well as between different social classes. Those living in remote or low-income areas are often unable to access quality education and healthcare, which exacerbates social inequality.

In addition, poverty alleviation programs designed to help the poor are often overlooked in neoliberal policies, which place more emphasis on economic growth through private investment and a reduced role for the state. This has led to many social welfare programs becoming ineffective, and poor groups are increasingly marginalized.

## 4. Inequality in Wealth Distribution: The Widening Social Gap

One of the main problems of neoliberal policies is the increase in inequality in wealth distribution. While neoliberalism may create short-term economic growth, it often exacerbates social inequality and income inequality. Developing countries that implemented neoliberal policies, such as Argentina and the Philippines, have experienced a significant increase in the income gap between the elite and the poor.

Harvey (2005) in his book *A Brief History of Neoliberalism* explains that neoliberalism tends to enrich a few rich people, while most of the population does not benefit from economic growth. Multinational corporations and foreign investors who benefit from market liberalization policies often divert wealth and resources from developing countries, while the poor are increasingly isolated. This inequality in wealth distribution creates social tensions that can lead to conflict and unrest, as large sections of the population feel neglected and marginalized.

### 5. Policy Recommendations: Creating a More Inclusive Economy

Based on the analysis above, it is clear that while neoliberal policies can bring benefits in the form of economic growth, their impact on social welfare and economic inequality is detrimental to the poor. Therefore, developing countries need to adopt more inclusive economic policies that focus not only on economic growth, but also on a fairer distribution of the fruits of growth and improved social welfare.

It is important for the state to strengthen the public sector, including education, health and social protection, to make development policies more socially just and sustainable. Pro-worker and pro-poor policies, which protect workers' rights and provide equal access to public services, should be the main focus in designing more humane economic policies.

#### CONCLUSIONS

Neoliberal policies implemented in developing countries aim to promote economic growth through free market mechanisms, privatization of the public sector, and deregulation. However, while these policies have improved some short-term economic indicators, their impact on social welfare is significant and often disadvantages the most vulnerable groups in society. The privatization of basic services such as health, education and clean water has exacerbated inequalities in access, with the poor being the biggest losers. In addition, labor market deregulation has increased insecurity and exploitation of workers, further worsening the socio-economic conditions of low-income communities. Social budget cuts often associated with neoliberal fiscal policies have also further reduced the state's ability to provide adequate social services to those most in need.

While there are some short-term benefits of economic growth, especially through foreign investment and trade liberalization, the results are often unevenly distributed, exacerbating social and economic inequality. Therefore, neoliberal policies need to be evaluated and reformed, introducing more inclusive and socially just economic policies. Developing countries should design policies that focus not only on economic growth, but also on equitable distribution of development outcomes and strengthening social protection systems, to ensure that the benefits of the economy can be enjoyed by all levels of society, not just a few elite groups. Overall, this study confirms that neoliberal policies, while accelerating economic growth, are not sufficient to ensure equitable social welfare. Developing countries must integrate pro-people social policies in their economic development agenda, to reduce social inequality and improve the quality of life of all people.

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